National Health Mission

State Health Society
Rajasthan

Request for Proposal (RFP)
For
Procurement of Tablet PCs
(TABLETs)

Last date and time for submission of Proposal: - **02:00 pm on 18.06.2018**

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Disclaimer

The information contained in this Request for Proposal (RFP) document or subsequently provided to Applicant(s), whether verbally or in documentary form by or on behalf of the National Health Mission, or any of their employees or advisors, is provided to Applicant(s) on the terms and conditions set out in this RFP document and any other terms and conditions subject to which such information is provided.

This RFP document is not an agreement and is not an offer or invitation by the NHM or its representatives to any other party. The purpose of this RFP document is to provide interested parties with information to assist the formulation of their Application and detailed Proposal. This RFP document does not purport to contain all the information each Applicant may require. This RFP document may not be appropriate for all persons, and it is not possible for the NHM, their employees or advisors to consider the investment objectives, financial situation and particular needs of each party who reads or uses this RFP document. Certain applicants may have a better knowledge of the proposed Project than others. Each applicant should conduct its own investigations and analysis and should check the accuracy, reliability and completeness of the information in this RFP document and obtain independent advice from appropriate sources. NHM, its employees and advisors make no representation or warranty and shall incur no liability under any law, statute, rules or regulations as to the accuracy, reliability or completeness of the RFP document. NHM may in its absolute discretion, but without being under any obligation to do so, update, amend or supplement the information in this RFP document.

Part- A1

Government of Rajasthan
State Health Society
[Swasthya Bhawan, Tilak Marg, C-Scheme, Jaipur]

File No. ADARSHPHC/2017/ Date:

INVITATION OF REQUEST FOR PROPOSAL (RFP)

Medical & Health Department, Government of Rajasthan under National Health Mission through Rajasthan State Health Society invites sealed bids from Original Equipment Manufacturers (OEM) or Authorized Dealers for **"Supply of Tablet PCs in 500 no's"** for official use. The RFP is being floated from Rajasthan State Health Society and the selection of the service provider at state level shall be done by the committee constituted under the Chairmanship of Director Public Health. All details related to this RFP can be viewed and downloaded from departmental website **www.rajswasthya.nic.in; http://sppp.rajasthan.gov.in**, and **http://eproc.rajasthan.gov.in.**
Proposals shall be submitted online in electronic format on **http://eproc.rajasthan.gov.in.**

Start date and time for downloading RFP document	Date of Pre-proposal conference	Last date and time for downloading the RFP document	Last date and time for submission of online proposals	Date and time for opening of technical proposals.
17.05.2018 03 PM Wednesday	23.05.2018 03 PM Tuesday	18.06.2018 12 PM Monday	18.06.2018 02 PM Tuesday	19.06.2018 12 PM Tuesday

Tender Fee of Rs. 5000/- , Bid Security Rs. 64,000/-. and RISL Processing Fees Rs. 1,000/- (in case of MSME firms of Rajasthan then Tender Fee of Rs. 2500/- and Bid Security Rs. 16000) Tender fees for the document downloaded from website, Bid Security and Processing fees shall be deposited by the bidders separately as applicable by way of DD/Banker's cheque in favor of **"State Health Society, Rajasthan, Jaipur** payable at Jaipur and RISL Processing Fees in favor of "**MD, RISL**" before the last date and time prescribed for submission of bids. Tender Fees, Bid Security and RISL Fees will be deposited physically at the office of Director Public Health on or before date18.06.2018 time 02 PM. **Estimated cost of the RFP is INR 32.00 Lacs.**

Mission Director, NHM

Important information to prospective bidders regarding online tendering (e-tendering):

E-Procurement:-

1. Request for proposal for the "Tele-Medicine Services Project" is invited through e-tender system for selection of bidders.
2. The selection of Bidders shall be carried out through e-procurement process. Proposal/Bids are to be submitted online in electronic format on website http://eproc.rajasthan.gov.in as per RFP document.
3. All tender documents should essentially be signed digitally and submitted on **http://eproc.rajasthan.gov.in** in time as per checklist provided with the tender document. The checklist along with relevant page No's. Should also be submitted with the tender.
4. Bidders who wish to participate in this RFP enquiry will have to register on http://eproc.rajasthan.gov.in (bidders registered on eproc.rajasthan.gov.in earlier, need not to be registered again). To participate in online tenders, Bidders will have to procure Digital Signature Certificate as per requirement under Information Technology Act-2000 using which they can sign their electronic bids. Bidders can procure the same from any CCA approved certifying agency or they may contact e-Procurement Cell, Department of IT & C, Government of Rajasthan on the following address:-

   Address: e-Procurement Cell, RISL, Yojana Bhawan, Tilak Marg, C-Scheme, Jaipur, e-mail:eproc@rajasthan.gov.in

1	The tender documents can be downloaded from web site http://eproc.rajasthan.gov.in. Detail of this tender notification and pre-qualification criteria can also be seen in NIT exhibited on website www. sppp.rajasthan.gov.in &www.rajswathya.nic.in Tenders are to be submitted online in electronic format on website http://eproc.rajasthan.gov.in
2	1. The tender documents can be downloaded from website http://eproc.rajasthan.gov.in. and cost of tender form downloaded from the website shall be deposited by the tenderer separately as applicable by way of D.D/ Bankers Cheque by Bid due date 2. In addition to Tender Fees and Bid Security, RISL Processing Fees of Rs 1000/- has to be physically deposited by way of D.D. in favor of M.D. RISL. 3. Annexure K (Application Format), L (Format for undertaking) and 4 (Format For Covering Letter) have to be also submitted physically.
3	Last date & time for downloading of tender document: As per notification in part A1 of the RFP.
4	Last date and time of submission of online bids As per notification in part A1 of the RFP.
5	Date and time of Opening of online bids As per notification in part A1 of the RFP.
6	Physical submission of Tender Fees, Bid Security and RISL Processing Fees at the Office of Tendering Authority: Mission Director, NHM, 3rd floor, NHM Block, Swasthya Bhawan, Tilak Marg, Jaipur (Rajasthan) – 302005 is essential before opening of the Technical Bid. In absence of the above fees, the e-tender will not be processed further and the bid shall be rejected (DD/ Bankers Cheque should be in the favor of RSHS)
7	Scanned copies of DD, SD, RISL fees should be uploaded along with technical documents

	Important instruction to prospective bidders for online tendering (e-tendering)
1	The bidders who are interested in bidding shall participate through e-tendering system of http://eproc.rajasthan.gov.in.
2	Bidders who wish to participate in this tender will have to register on http://eproc.rajasthan.gov.in (Bidders registered on http://eproc.rajasthan.gov.in. before 30-09-2011 needs to registered again). To participate in online tenders. Bidders will have to procure Digital Signature Certificate (type II or type III) as per Information Technology Act-2000 using which they can sign their electronic bids. Bidders can procure the same from any CCA approved certifying agency I.e. TCS, safecrypt, Ncode etc. or they may contact e-Procurement Cell, Department of IT & C, Government of Rajasthan for further assistance. Bidders who already have a valid Digital Certificate need not procure a new Digital Certificate. **Contact No: 0141-4022688 (Help desk 9:30 am to 6 pm on all working days)** e-mail: eproc@rajasthan.gov.in Address: e-Procurement Cell. RISL, Yojana Bhawan, Tilak Marg, C-Scheme, Jaipur
3	Bidder shall submit their offer online in electronic formats both for technical and financial proposal, however D.D. for Tender Fees, Bid Security and RISL Processing Fees. It should be submitted manually in the office of Tendering Authority as mentioned in the RFP document and scanned copy of DD/ Bankers Cheque should also be uploaded along with the online bid.
4	Before electronically submitting the tenders, it should be ensured that all the tender papers including conditions of contract are digitally signed by the tenderer.
5	Important Training for the bidders on the usage of e-Tendering System is also being arranged by • RISL on regular basis. Bidders interested for training may contact e-Procumbent Cell. • RISL for booking the training slot.
6	Bidders are also advised to refer "Bidders Manual Kit" available on e-proc website http://eproc.rajasthan.gov.in
7	Bidders have to submit their quoted rates in BOQ only through online during the prescribed bid period.

For more Information contact to:

Consultant IT, NHM: 0141-5142525; Email ID: medicalcsr@gmail.com

Director Public Health: 0141- 2229858; Email ID: directorph-rj@nic.in; adarshphcyojna@gmail.com

Part-A2

Project Profile

1. **Supply**

   Supply of Tablet PCs (TABLETs)

2. **Objectives**

   1. Under Adarsh PHC Yojna Nurse Mentoring Program, 500 tablets were meant for to be procured for distribution towards Lady Health Visitors. Under the Nurse Mentoring Program, LHVs were trained under short burst trainings to help them serve as on site mentors to ANMs. The LHVs have been trained on the following modules:

S No	Topics Covered
1	Antenatal Care and basics of postnatal care
2	Postnatal care, Immunization and Family Welfare
3	Intrapartum Care
4	Community Health, NHP and Management of health facility
5	General OPD and management of seasonal diseases, NCD
6	Adolescent and Child Health

   The purpose of the tablets is as follows:

   2. **Skill assessment:** These tablets will allow the LHVs to record data drawn from the pre and post skill assessment during the course of onsite mentoring.

   3. **Teaching Aid:** SIHFW in association with various development partners has developed a series of teaching videos on various clinical skills. LHV scan, during the sector meeting as well on site mentoring, use these tablets to train ANMs and improve their clinical skills.

   4. **Monitoring:** To ensure effective delivery of training and field visits, the LHV will be required to upload her work plan for the week that will indicate what her schedule for on-site mentoring for the month will be using "e-sahayog", software. This will allow us to track and monitor the LHV's activities and allow them to plan better as well.

   5. **Data recording and CDSS:** Additionally, the tablet can be used for data RMNCH+A data recording as well as Clinical Decision Support System using "e-Janswasthya".

Project Authority

	For more information, please contact	
Mission Director, NHM Rajasthan State Health Society, 3rd Floor, Room No. 301, NHM Block, Swasthya Bhawan, Tilak Marg, C-Scheme, Jaipur-302005 Email: md-nrhm-rj@nic.in;	Dr. V. K. Mathur Director Public Health 0141-2229858, directorph-rj@nic.in adarshphcyojna@gmail.com	Sh. Sumesh Singh, Consultant IT, NHM 0141-5142525, 9887283641; medicalcsr@gmail.com

6. The minimum technical specifications of the tablet to be procured as part of this RFP document are as follows: -

Sr No	Features	Specification
1	Processor	Intel/ ARM/ Qualcomm/ Snapdragon (with minimum 1.2 GHz Clock Speed)
2	Operating System	Android Lollipop 5.1 or Higher
3	RAM Size	2GB or Higher
4	Internal Storage Capacity	16GB or Higher
5	Bluetooth Connectivity	3.0 or Higher
6	Display Resolution	1024 x 768 or Higher
7	Battery Capacity	3000 mAH or Higher
8	Front Camera	1 MP or Higher
9	Rear Camera	5 MP or Higher
10	Display Size	7 Inch or higher
11	Wi-Fi Connectivity	802.11 b/g/n
12	Display Type	LCD/IPS
13	Connectivity	Wifi +2G/3G/4G LTE GSM Voice calling
14	Cellular Connectivity	Yes
15	GPS	Yes
16	Accessories	Compatible Carry Case, USB Cable, Battery Charger
17	Warranty	One year of warranty
18	Cover	Anti-Skid-Dual side cover to protect Tablet

Note: Colored brochure of offered Tablet PC must be attached with Technical specification

7. Project Implementation Plan

SNo.	Activity	Timeline
1.	Order Start	T1 (within 7 days of award of contract)
2.	Complete delivery of product	T2 = T1 + 30 days

Note: The time line to Go-Live the project is 30 days from the award and acceptance of the tender. However, the awardee may complete the process before the above stated timeline.

Delivery and Inspection of Produces: Product will be delivered on the location mentioned in Supply Order. The Bidder should also consider providing an Anti-Skid-Dual side cover to protect the tablet from scratches and Shocks, Dust Particles and Finger Prints. Supplied items will be inspected/ tested by the committee. If any product found faulty then products will be returned/ replaced.

Part-A3

Information and instructions to the bidders

1. **Eligibility Criteria:**

The RFPs shall qualify on the basis of following eligibility criteria-

SNo.	Eligibility Criteria	Documents to be submitted as part of the proposal
1	**Registration of the Bidder:**	
	The bidder Should be: A Company incorporated in India and are Original Equipment Manufacturer (OEM) of Tablet PCs Or Company/firm incorporated/registered in India and are Indian Partners/Agencies solely authorized to bid in this tender on the behalf of such companies that are not incorporated in India but are Original Equipment Manufacturer (OEM) of Tablet PCs Or Company incorporated in India and an original equipment manufacturer (OEM) of Tablet PCs having exclusive authorization to bid the product of another OEM either incorporated in India or outside India	a) Certificate of Registration b) Certificate of Incorporation c)Manufacturer Authorization Certificate in case bidder quotes the product of another OEM
2.	**Experience**	
	Bidder must have proven record of having supplied at least 500 Tablet PCs in a single supply order in any of the last 3 (three) financial years 2015-16, 2016-17 & 2017-18 in India to any Government Department/ Government Institution/ Government Undertaking or Affiliated body.	a)Relevant Work Order and b)Customer Reference Document stating successful delivery of items
3.	**Financial Soundness/Stability:**	
	A proposal may come from a single entity having the minimum average annual turnover of **Rs. 50 lacs in last three financial years** (2014-15, 2015-16 & 2016-17). Un-audited accounts will not be considered.	Certificate from the statutory auditor and IT returns of respective years as supporting documents. **(Annexure-K)**
4	**An affidavit** (on non-judicial stamp of Rs 100/-) to the effect that the bidder has not been blacklisted in the past by any of the State Governments/ Procuring Entity across the country or Government of India and that it will not form any coalition with the other bidder.	**Affidavit (on non-judicial stamp of Rs 100/-)**
5	The OEM must have Authorized Service Centers (ASP) in major cities of Rajasthan. The ASP should provide total OEM's support which is fully backed up by the OEM, by means of a written understanding regarding maintenance. However, the Purchaser shall have final discretion in this regard and can even ask for a written agreement with the Bidder and the OEM in order to ensure timely maintenance.	Self-declaration stating the list of towns and cities where Authorized Service Centers are located as per **Annexure-J**

Note: Proof of eligibility of all applicants shall be examined to confirm if eligibility criteria are met. The bidder who fails to meet one or more of the stipulated eligibility criteria shall be declared as "ineligible/ non-responsive".

Declarations:

Every bidder is supposed to submit a declaration in following annexure:-

Annexure A: Compliance with the Code of Integrity and no Conflict of Interest.

Annexure B: Declaration by the bidder regarding qualifications.

2. Pre-Bid/Proposal Conference:

All the prospective bidders who have purchased the RFP document before the Pre-Bid Conference will be invited to attend (maximum two participants/ representative from each bidder) the pre-bid/proposal Conference to be held on Refer Page No. 4 at Room No 311, 3rd Floor, NHM Building, Tilak Marg, Swasthya Bhawan, Jaipur. Issues relating to the project received in writing two days before the conference will be scrutinized. The Project Authority shall endeavor to clarify such issues during the discussions. However, at any time prior to the date for submission of RFP, NHM may, for any reason, whether at its own initiative or in response to the discussions/ clarifications, modify the RFP document by issuance of addenda(s) and conveyed to the bidders found successful in evaluation of the RFP. The addenda(s) would also be placed on the website www.rajswasthya.nic.in, http://eproc.rajasthan.gov.in and http://sppp.raj.nic.in. Such addenda(s) will become integral part of this RFP document.

3. Evaluation of the Proposals

Only the proposals received up to due date and time at office of Director Public Health will be considered for evaluation. Evaluation shall be done at state level by a committee of constituted under the Chairmanship of Director Public Health.

Technical Bid Evaluation

Technical Proposal of only those bidders will be opened and evaluated who meets all the pre-qualification criteria stated above. Evaluation shall be on the basis of technical specifications of the Tablet PC proposed subject to compliance with requirements.

It is to be ensured by the bidder that the equipment brand quoted in his bid, referred hereinafter as Quoted Equipment Brand, is quoted exclusively in one and only one bid and that all the units (such as Tablet PC) of that Quoted Equipment Brand (except the Exempted List) are such that they are integrated, sealed by and sold under the patented/copyright brand name of an OEM company only and the OEM company to whom the Quoted Equipment Brand belongs, has necessarily participated in that bid only

Further, the bidder also needs to ensure that all the units to be supplied as part of the scope of work should belong to a single OEM only.

The bidder needs to submit their Technical Proposal as per the following format.

Sr No	Features	Specification	Specification offered	Remarks
1	Make Offered			
2	Model Offered			
3	Processor	Intel, ARM, Qualcomm, Snapdragon (with minimum 1.2 GHz Clock Speed)		
4	Operating System	Android Lollipop 5.1 or Higher		
5	RAM Size	2 GB or Higher		
6	Internal Storage Capacity	16 GB or Higher		
7	Bluetooth Connectivity	3.0 or Higher		
8	Display Resolution	1024 x 768 or Higher		
9	Battery Capacity	3000 mAH or Higher		
10	Front Camera	1 MP or Higher		
11	Rear Camera	5 MP or Higher		
12	Display Size	7 Inch or higher		
13	Wi-Fi Connectivity	802.11 b/g/n		
14	Display Type	LCD/IPS		
15	Connectivity	Wifi +2G/3G/4G LTE GSM Voice calling		
16	Cellular Connectivity	Yes		
17	GPS	Yes		
18	Accessories	Compatible Carry Case, USB Cable, Battery Charger		
19	Warranty	One year of warranty		
20	Cover	Anti-Skid-Dual side cover to protect Tablet		

Bidder should submit the compliance in the OEM letter head along with the data sheet of the model. Bids received without the same are liable to be rejected.

The Bidder should also consider providing an Anti-Skid-Dual side cover to protect the tablet from scratches and Shocks, Dust Particles and Finger Prints. To facilitate evaluation, respective Rajasthan State Health Society, at its sole discretion, seek clarification in writing from any bidder.

4. **Method for submission of the Proposal:**

Proposals shall be received at office of Director Public Health in two parts i.e. Technical Proposal and Financial Proposal. It shall contain following in the same order:-

5. **(A) Technical Part**

Technical Proposal should contain-

a) Covering Letter and Application Form.

b) Tender fees for the document downloaded from website, Bid Security and Processing fees shall be deposited by the bidders separately as applicable by way of DD/Banker's cheque in favor of "State Health Society, Rajasthan, Jaipur payable at Jaipur and RISL Processing Fees in favor of "MD, RISL"

c) Firms which are registered as MSME of Rajasthan with Commissioner of Industries shall furnish the amount of bid security for whole bid as per Part-A1.

d) RFP document with all papers duly signed and stamped along with originally filled RFP with page number on each page. **Documents should be properly filed.**

e) All supporting documents and information with respect to the eligibility criteria and evaluation of the proposal. Photocopies of the supporting documents shall be duly self attested.

f) Well organized proposal (in a sequential manner having index in starting mentioning contents with page number) duly page numbered and each page signed and stamped by the authorized signatory of the bidder. Bidder may refer to the checklist **Annexure C** for submission of proposal before submission.

g) All required annexure are mentioned in this document.

(B) Financial Proposal:-

Financial proposal should be submitted online through eproc.rajasthan.gov.in website. The Bidder has to submit the financial proposal in the format provided in the Annexure. The rates quoted shall be inclusive of GST and all other charges etc.

6. **Validity of the Proposal**

All timelines for the RFP shall be as per RTPP Act, 2012 & RTPP Rules 2013

7. **Modification/withdrawal of the Proposal:**

No bid shall be withdrawn/substituted or modified after the last date and time fixed for receipt of bids.

8. **The bidders should note the following**

a) That the incomplete RFP in any respect or those that are not consistent with the requirements as specified in this Request for Proposal Document or those that do not contain the Covering Letter or any other documents as per the specified formats may be considered non-responsive and liable for rejection.

b) Strict adherence to formats, wherever specified, is required.

c) All communication and information should be provided in writing.

d) No change in/or supplementary information shall be accepted once the RFP is submitted. However, Project Authority reserves the right to seek additional information and/or clarification from the Bidders, if found necessary, during the course of evaluation of the RFP. Non submission, incomplete submission or delayed submission of such additional information or clarifications sought by Project Authority may be a ground for rejecting the RFP.

e) The RFP shall be evaluated as per the criteria specified in this RFP Document. However, within the broad framework of the evaluation parameters as stated in the RFP, NHM reserves the right to make modifications to the stated evaluation criteria, which would be uniformly applied to all the Bidders.

f) The Bidder should designate one person ("Contact Person" and "Authorized Representative and Signatory") authorized to represent the Bidder in its dealings with. This designated person should hold the Power of Attorney and be authorized to perform all tasks including but not limited to providing information, responding to enquiries, etc. The Covering Letter submitted by the Bidder shall be signed by the Authorized Signatory and shall bear the stamp of the firm.

g) Mere submission of information does not entitle the Bidder to meet an eligibility criterion. Committee constituted under the Chairmanship of Director Public Health reserves the right to vet and verify any or all information submitted by the Bidder.

h) If any claim made or information provided by the Bidder in the RFP or any information provided by the Bidder in response to any subsequent query by, is found to be incorrect or is a material misrepresentation of facts, then the RFP will be liable for rejection. Mere clerical errors or bonafide mistakes may be treated as an exception at the sole discretion of Committee constituted under the Chairmanship of Director Public Health, if satisfied.

i) The Bidder shall be responsible for all the costs associated with the preparation of the Request for Proposal and any subsequent costs incurred as a part of the Bidding Process shall

not be responsible in any way for such costs, regardless of the conduct or outcome of this process.

9. **Time Schedule for submission of the Proposal:**

Time & date for submission of the RFP	as per the details given in Part-A1
Time & date for opening of Technical Proposal	as per the details given in Part-A1
Time & date for opening of Financial Proposal	It will be informed to the qualified bidders.
Period for signing contract	Within 7 days from date of issue of award.

The State Health Society, NHM Jaipur in exceptional circumstances and at its sole discretion, revise the time schedule (extension in time) by issuance of addenda(s). Communication of such extension to be conveyed to the bidders to whom the original RFP is issued.

10. **Grievance Redressal during the RFP Process:-**

Bidder shall refer to the **Annexure-D** for the process of Grievance Redressal during the process of RFP.

13. **Non-Transferrable RFP:-**

This RFP is non-transferrable. The bidder to whom the tender has been issued can participate in the bid only.

14. **Payment terms:-**

1. Payments as per **Annexure-E**

Part-A4

TERMS OF REFERENCE

1. **Expected Outcomes:**

Operational Aspects

1. The bidder has to supply OEM packed boxes of Tablet PC (including one year of warranty). All items need to be delivered at the office of the tenderer.

2. **Responsibilities of the Bidder:**

1) Implementation of the order as per terms and conditions of the agreement in the State of Rajasthan.

2) Provide technological, leadership, administrative and managerial support in open and transparent manner to produce mutually agreed outcomes.

3) Performance of the activities and carrying out its obligations with all due diligence, efficiency and economy in accordance with the generally accepted professional techniques and practices. Observance sound management practices, employing appropriate advanced technology and safe methods. In respect of any matter relating to the agreement, always act as faithful partner to the NHM and shall all times support and safeguard the NHM's legitimate interests in any dealing with the contracts, sub-contracts and third parties.

4) Shall not accept for his own benefit any user charges, commission, discount or similar payment in connection with the activities pursuant to discharge of his obligations under the agreement, and shall use his best efforts to ensure that his personnel and agents, either of them similarly shall not receive any such additional remuneration.

5) Required to observe the highest standard of ethics and shall not use 'corrupt/fraudulent practice'. For the purpose of this provision, 'corrupt practice' means offering, giving, receiving or soliciting anything of value to influence the action of a public official in implementation of the project and 'fraudulent practice' means miss-representation of facts in order to influence implementation process of the project in detriment of the NHM.

6) Adherence to the mutually agreed time schedules. Strict adherence to the stipulated time schedules for various activities.

7) Ensuring proper and timely monitoring and management of the services.

8) Under any circumstances, the Bidder shall not entrust/sublet to any one contract or mission of the NHM.

9) Ensure proper product delivery as per the guidelines laid down by the NHM

3. **Responsibility of Government.**

1) State/ District Health Society shall provide appropriate support, assistance and issuance of office orders.

2) Timely settlement of claims at the agreed terms in accordance with the provisions of the agreement.

3) To lay down guidelines for regular monitoring and evaluation of the system.

4. **Bid Security & Performance Security:**

The bidder shall deposit Bid Security Amount in form of DD/Banker's Cheque of scheduled bank in favor of **"Rajasthan State Health Society"** payable at Jaipur along with the bid.

In the absence of the Bid Security, RFP shall be rejected. The Bid Security shall be forfeited in case the bidder withdraws or modifies the offer after opening of the bid or he does not execute the agreement or deposit the Performance Security within specified time. Bid Security of unsuccessful bidders shall be refunded soon after final acceptance of the bid.

The bidder whose proposal is accepted and award issued shall have to deposit Performance Security within 7 days of award of contract, of 5% of work-order amount in the form of DD/Banker's Cheque of scheduled bank in favor of **"Rajasthan State Health Society"** payable at Jaipur. Amount of Bid Security can be adjusted into the Performance Security. In case of MSME's performance security will be as per RTPP Rules and GF&AR Rules.

Bid Security/ Performance Security is for due performance of the contract. It can be forfeited by the NHM in the following circumstances-

1) When any terms or conditions of the agreement are infringed.

2) When the Bidder fails in providing the services satisfactorily.

Notice will be given to the bidder with reasonable time before the Bid Security/ Performance Security is forfeited.

5. **Operational Parameters and LD/ Compensation/Penalties:**

Following are the broad operational parameters and norms for imposition of liquidated damages/ compensation/ penalty with regard to default in implementation of the project:

In case of extension in the delivery period with liquidated damages the recovery shall be made on the basis of following percentages of value of stores which the tenderer has failed to supply :-

- Delay upto one fourth period of the prescribed delivery period: 2.5%
- Delay exceeding one fourth but not exceeding half of the prescribed delivery period: 5%

- Delay exceeding half but not exceeding three fourth of the prescribed delivery period: 7.5%
- Delay exceeding three fourth of the prescribed delivery period: 10%

The amount of liquidated damages/ compensation/penalties shall be recovered from the claims submitted by the Bidder or its Bid Security/ Performance Security. In the absence of any claim(s), these can be recovered as per provisions of the Public Debt Recovery Act.

6. **Conditions:**
   - Product delivery at FOR destination
   - Delivery of material should be in compliance of order. Any damage in delivery of product is sole responsibility of supplier.

7. **Force Majeure:**

   1) The term 'Force Majeure' means an event which is beyond the reasonable control of a party which makes the party's performance of its obligations under the agreement impossible under the circumstances.

   2) The failure of a party to fulfill any of its obligations under the agreement shall not be considered to be a default in so far as such inability arises from an event of force majeure, provided that the party affected by such an event-

      a) Has taken all reasonable precautions, due care and reasonable alternative measures in order to carry out the terms and conditions of the agreement, and

      b) Has informed the other party as soon as possible about the occurrence of such an event.

8. **Termination/Suspension of the agreement:**

   Rajasthan State Health Society may, by written notice suspend the agreement if the Bidder fails to perform any of his obligations as per agreement including carrying out the services, such notice of suspension-

   a) Shall specify the nature of failure, and

   b) Shall request to remedy such failure within a period not exceeding 15 days after the receipt of such notice by the partner.

   The NHM may terminate the agreement by not less than 30 days written notice of termination to the Bidder, to be given after the occurrence of any of the events specified below and/or as specified in agreement-

   a) If the Bidder does not remedy a failure in the performance of his obligations within 60 days of receipt of notice or within such further period as the NHM have subsequently approved in writing.

   b) If the Bidder becomes insolvent or bankrupt.

   c) If, as a result of force majeure, the Bidder is unable to perform a material portion of the services for a period of not less than 30 days: or

d) If, in the judgment of the NHM, Rajasthan, it is engaged in corrupt or fraudulent practices in competing for or in implementation of the project.

9. Additional Conditions of the contract:

Bidder shall abide by the additional conditions of the contract mentioned in **Annexure F.**

10. Saving Clause:

In the absence of any specific provision in the agreement on any issue, the provisions of the financial and RTPP Act. & rules shall be applicable along with the guidelines issued/to be issued by the MD, NHM shall also be applicable.

11. Settlement of disputes:

If any dispute with regard to the interpretation, difference or objection whatsoever arises in connection with or arises out of the agreement, or the meaning of any part thereof, or on the rights, duties or liabilities of any party, the same shall be referred for decision to the MD, NHM. Later can be referred to Government i.e. Principal Secretary/ Additional Chief Secretary Health if not gets resolved at the level of MD, NHM. Government's decision shall be binding upon both the parties.

12. Right to accept or reject any of the proposal:

Rajasthan State Health Society (RSHS) reserves the right to accept or reject any proposal at any time without any liability or any obligation for such rejection or annulment and without assigning any reason.

13. Award of contract and execution of agreement

On evaluation of RFP and decision thereon, the selected bidder shall have to execute an agreement within 15 days from the date of acceptance of the bid is communicated to him. This Request for Proposal along with documents and information provided by the bidder shall be deemed to be integral part of the agreement. Before execution of the agreement, the bidder shall have to deposit Performance Security as per provisions of this document.

14. Jurisdiction of Courts:

All legal proceedings, if necessarily arise to institute by any of the parties shall have to be lodged in the courts situated in Jaipur, Rajasthan and not elsewhere.

[BOQ has only be filled online through https://eproc.rajasthan.gov.in]

Financial Proposal (BoQ)

Procurement of Tablet Computers/ Tablet PCs (TABLETs)

Below given cost will include Procurement of Tablet Computers/ Tablet PCs (TABLETs)

Sr. No.	Item Description	Quantity (numbers)	Per unit cost (Inclusive of all taxes) in INR
1.	Rate of Tablet PC per unit Processor: Intel/ ARM/ Qualcomm/ Snapdragon (with minimum 1.2 GHz Clock Speed) or higher Operating System: Android Lollipop 5.1 or Higher RAM Size: 2GB or Higher Internal Storage Capacity: 16GB or Higher Bluetooth Connectivity: 3.0 or Higher Display Resolution: 1024 x 768 or Higher Battery Capacity: 3000 mAH or Higher Front Camera: 1 MP or Higher Rear Camera: 5 MP or Higher Display Size: 7 Inch or higher Wi-Fi Connectivity: 802.11 b/g/n Display Type: LCD/IPS Connectivity: Wifi +2G/3G/4G LTE GSM & Voice calling Cellular Connectivity GPS Accessories: Compatible Carry Case, USB Cable, Battery Charger Warranty: One year of warranty Anti-Skid-Dual side cover to protect Tablet	500	Rs. ---------- (Rupees ---------- ---------- ---------- ---------- only)
	Total Amount		Rs. ---------- (Rupees ---------- --------- only)

Note: ** The rates quoted shall be inclusive of GST, Freight and all other charges etc.

Place:

Date:

Signature of the authorized signatory
Name, Designation and official seal

[Note: It is only the sample, don't fill financial quote here manually. Financial quote shall be submitted only through online bidding. If any reflection of rates present in the documents of Technical Bid, the bid will be rejected.]

Annexure A: Compliance with the Code of Integrity and No Conflict of Interest

Any person participating in a procurement process shall-

a) Not offer any bribe, reward or gift or any material benefit either directly or indirectly in exchange for an unfair advantage in procurement process or to otherwise influence the procurement process:
b) Not misrepresent or omit that misleads or attempts to mislead so as to obtain a financial or other benefit or avoid an obligation;
c) Not indulge in any collusion, Bid rigging or anti-competitive behavior to impair the transparency, fairness and progress of the procurement process;
d) Not misuse any information shared between the procuring Entity and the Bidders with an intent to gain unfair advantage in the procurement process;
e) Not indulge in any coercion including impairing or harming or threatening to do the same, directly or indirectly, to any party or to its property to influence the procurement process;
f) Not obstruct any investigation or audit of a procurement process;
g) Disclose conflict of interest, if any; and
h) Disclose any previous transgressions with any Entity in India or any other country during the last three ye4ars or any debarment by any other procuring entity.

Conflict of Interest:-

The Bidder participating in a bidding process must not have a Conflict of Interest.
A Conflict of Interest is considered to be a situation in which a party has interests that could improperly influence that party's performance of official duties or responsibilities, contractual obligations, or compliance with applicable laws and regulations.

i. A Bidder may be considered to be in Conflict of Interest with one or more parties in abiding process if, including but not limited to:
   a) Have controlling partners/shareholders in common; or
   b) Receive or have received any direct or indirect subsidy from any of them; or
   c) Have the same legal representative for purposes of the Bid; or
   d) Have a relationship with each other, directly or through common third parties, that puts them in a position to have access to information about or influence on the Bid of another Bidder, or influence the decisions of the Procuring Entity regarding the bidding process; or
   e) The Bidder participates in more than one Bid in a bidding process. Participation by a Bidder in more than one Bid will result in the disqualification of all Bids in which the Bidder is involved. However, this doe4s not limit the inclusion of the same subcontractor, not otherwise participating as a Bidder, in more than one Bid; or
   f) The Bidder or any of its affiliates participated as a consultant in the preparation of the design or technical specifications of the Goods, Works of Services that are the subject of the Bid; or
   g) Bidder or any of its affiliates has been hired (or is proposed to be hired) by the Procuring Entity as engineer-in-Charge/consultant for the contract.

For and on behalf of

Signature (with seal)
(Authorised Representative/Signatory)
Name of the Person.....
Designation.....

Annexure B: Declaration by the Bidder regarding Qualifications

Declaration by the Bidder

In relation to my/our Bid submitted to .....for procurement of ..... in response to their Notice Inviting Bids No ..... Date ..... I/we hereby declare under Section 7 of Rajasthan Transparency in Public Procurement Act, 2012, that:

1. I/we possess the necessary professional, technical, financial and managerial resources and competence required by the Bidding Document issued by the Procuring Entity;
2. I/we have fulfilled my/our obligation to pay such of the taxes payable to the Union and State Government or any local authority as specified in the Bidding Document;
3. I/we are not insolvent, in receivership, bankrupt or being wound up, not have my/our affairs administered by a court or a judicial officer, not have my/our business activities suspended and not the subject of legal proceedings for any of the foregoing reasons;
4. I/we do not have, and our directors and officers not have, been convicted of any criminal offence related to my/our professional conduct or the making of false statements or misrepresentations as to my/our qualifications to enter into a procurement contract within a period of three year preceding the commencement of this procurement process, or not have been otherwise disqualified pursuant to debarment proceedings;
5. I/we do not have a conflict of interest as specified in the Act, Rules and the Bidding Document, which materially affects fair competition;

Date:
Place:

Signature of bidder
Name:
Designation:
Address:

Annexure-C

Checklist for submission of proposal

1. Cover Letter (Annexure H)	Yes	No	Page No.
2. Proposal format for Organization (Annexure K)	Yes	No	Page No.
3. Certificate of Registration	Yes	No	Page No.
4. Audited Balance Sheets	Yes	No	Page No.
5. Experience Certificates	Yes	No	Page No.
6. Tender Fees, Processing Fees and Bid Security	Yes	No	Page No.
7. Affidavit that the bidder has not been blacklisted (as mentioned in eligibility criteria)	Yes	No	Page No.
8. All Annexure	Yes	No	Page No.
9. Technical Part	Yes	No	Page No.
10. Financial Part	Yes	No	Page No.
11. Certificate regarding "Project has been successfully & satisfactorily executed" from client.	Yes	No	Page No.
12. Certificate from Bidder's HR	Yes	No	Page No.

Annexure D: Grievance redressal

The designation and address of the First Appellate Authority is: Mission Director, National Health Mission, Rajasthan

The designation and address of the Second Appellate Authority is: Additional Chief Secretary, Health & Family Welfare, Rajasthan

(1) Filing an appeal

If any Bidder or prospective bidder is aggrieved that any decision, action or omission of the Procuring Entity is in contravention to the provisions of the Act or the Rules or the Guidelines issued thereunder, he may file an appeal to First Appellate Authority, as specified in the Bidding Document within a period of ten days from the date of such decision or action, omission, as the case may be, clearly giving the specific ground or grounds on which he feels aggrieved:

Provided that after the declaration of a Bidder as successful the appeal may be filed only by a Bidder who has participated in procurement proceedings:

Provided further that in case a Procuring Entity evaluates the Technical Bids before the opening of the Financial Bids, an appeal related to the matter of Financial Bids may be filed only by a Bidder whose Technical Bid is found to be acceptable.

(2) The officer to whom an appeal is filed under para (1) shall deal with the appeal as expeditiously as possible and shall endeavour to dispose it of within thirty days from the date of the appeal.

(3) If the officer designated under para (1) fails to dispose of the appeal filed within the period specified in para (2), or if the Bidder or prospective bidder or the Procuring Entity, as the case may be, may file a second appeal to Second Appellate Authority specified in the Bidding Document in this behalf within fifteen days from the expiry of the period specified in para (2) or of the date of receipt of the order passed by the First Appellate Authority, as the case may be.

(4) Appeal not to lie in certain cases

No appeal shall lie against any decision of the Procuring Entity relating to the following matters, namely:-

a) Determination of need of procurement;
b) Provisions limiting participation of Bidders in the Bid process;
c) The decision of whether or not to enter into negotiations;
d) Cancellation of a procurement process;
e) Applicability of the provisions of confidentiality.

(5) Form of Appeal

a) An appeal under para (1) or (3) above shall be in the annexed Form along with as many copies as there are respondents in the appeal.
b) Every appeal shall be accompanied by an order appealed against, if any, affidavit verifying the facts stated in the appeal and proof of payment of fee.
c) Every appeal may be presented to First Appellate Authority or Second Appellate Authority, as the case may be, in person or through registered post or authorized representative.

(6) Fee for filing appeal

a) Fee for fist appeal shall be rupees two thousand five hundred and for second appeal shall be rupees ten thousand, which shall be non-refundable.
b) The fee shall be paid in the form of band demand draft or banker's cheque of a Scheduled Band in India payable in the name of Appellate Authority concerned.

(7) Procedure for disposal of appeal

a) The Fist Appellate Authority or Second Appellate Authority, as the case may be, upon filing of appeal, shall issue notice accompanied by copy of appeal, affidavit and documents, if any, to the respondents and fix date of hearing.

b) On the date fixed for hearing, the First Appellate Authority or Second Appellate Authority, as the case may be, shall,-
   I. Hear all the parties to appeal present before him; and
   II. Peruse or inspect documents, relevant records or copies thereof relating to the matter.

c) After hearing the parties, perusal or inspection of documents and relevant records or copies thereof relating to the matter, the Appellate Authority concerned shall pass an order in writing and provide the copy of order to the parties to appeal free of cost.

d) The order passed under sub-clause (c) above shall also be placed on the State public Procurement Portal.

For and on behalf of

Signature (with seal)
(Authorised Representative/Singatory)
Name of the Person.....
Designation.....

FORM No. 1
[See rule 83]
Memorandum of Appeal under the Rajasthan Transparency in Public Procurement Act, 2012

Appeal No ..... of .....
Before the ..... (First/Second Appellate Authority)

1. Particulars of appellant:
   i. Name of the appellant:
   ii. Official address, if any:
   iii. Residential address:
2. Name and address of the respondent (s):
   i.
   ii.
   iii.
3. Number and date of the order appealed against and name and designation of the officer/authority who passed the order (enclose copy), or a statement of a decision, action or omission of the Procuring Entity in contravention to the provisions of the Act by which the appellant is aggrieved:
4. If the Appellant proposes to be represented by a representative, the name and postal address of the representative.
5. Number of affidavits and documents enclosed with the appeal:
6. Grounds of appeal:.....
   (Supported by an affidavit)
7. Prayer:.....

Place.....
Date.....

Appellant's Signature

ANNEXURE – E
Details of phase wise payment

Phase 1: 90% of payment will be released after successfully delivery of product.

Phase 2: 10% of payments will be released after 60 days of delivery of product.

Annexure F: Additional Conditions of Contract

1. **Correction of arithmetical errors**

   Provided that a Financial Bid is substantially responsive, the Procuring Entity will correct arithmetical errors during evaluation of Financial Bids on the following basis:

   i. If there is a discrepancy between the unit price and the total price that is obtained by multiplying the unit price and quantity, the unit price shall prevail and the total price shall be corrected, unless in the opinion of the Procuring Entity there is an obvious in the opinion of the Procuring entity there is an obvious misplacement of the decimal point in the unit price, in which case the total price as quoted shall govern and the unit price shall be corrected;

   ii. If there is an error in a total corresponding to the addition or subtraction of subtotals, the subtotals shall prevail and the total shall be corrected; and

   iii. If there is a discrepancy between words and figures, the amount in words shall prevail, unless the amount expressed in words is related to an arithmetic error, in which case the amount in figures shall prevail subject to (i) and (ii) above.

If the Bidder that submitted the lowest evaluated Bid does not accept the correction of errors, its Bid shall be disqualified and its Bid Security shall be forfeited or its Bid Securing Declaration shall be executed.

2. **Procuring Entity's Right to Vary Quantities**

   i. At the time of award of contract, the quantity of Goods, works or services originally specified in the Bidding Document may be increased or decreased by a specified percentage, but such increase or decrease shall not exceed twenty percent, of the quantity specified in the Bidding Document. It shall be without any change in the unit price or other terms and conditions of the Bid and the conditions of contract.

   ii. If the Procuring Entity does not procure any subject matter of procurement or procures less than the quantity specified in the Bidding Document due to change in circumstances, the Bidder shall not be entitled for any claim or compensation expect otherwise provided in the Conditions of Contract.

   iii. In case of procurement of Goods or services, additional quantity may be procured by placing a repeat order on the rates and conditions of the original order. However, the additional quantity shall not be more than 25% of the value of Goods of the original contract and shall be within one month from the date of expiry of last supply. If the Supplier fails to do so, the Procuring Entity shall be free to arrange for the balance supply by limited Bidding or otherwise and the extra cost incurred shall be recovered from the supplier.

3. **Dividing quantities among more than one Bidder at the time of award (In case of procurement of Goods)**

   As a general rule all the quantities of the subject matter of procurement shall be procured form the Bidder, whose Bid is accepted. However, when it is considered that the quantity of the subject matter of procurement to be procured is very large and it may not be in the capacity of the Bidder, whose Bid is accepted, to deliver the entire quantity or when it is considered that the vital nature, in such cases, the quantity may be divided between the Bidder, whose Bid is accepted and the second lowest Bidder or even more Bidders in that order, in a fair, transparent and equitable manner at the rates of the Bidder, whose Bid is accepted.

For and on behalf of

Signature (with seal)
(Authorised Representative/Signatory)
Name of the Person.....
Designation.....

Annexure-G

Format of the Covering Letter

(The covering letter is to be submitted by the Bidder as a part of the RFP)

Date:
Place:

The Mission Director,
National Health Mission
State Health Society
Jaipur, Rajasthan

Dear Sir,

Sub: Selection of a Bidder for supply of Tablet PCs.

Please find enclosed 2 (two) copies (one original and one duplicate) of our "Request for Proposal" (RFP) in response to the issuance of RFP by NHM for Selection of a Bidder for supply of Tablet PCs. We hereby confirm the following:

- The RFP is being submitted by ..... *(Name of the Bidder)* in accordance with the conditions stipulated in the RFP/RFP Documents.
- We have examined in detail and have understood the terms and conditions stipulated in the RFP Document issued by NHM and in any subsequent corrigendum sent by NHM. We agree and undertake to abide by all these terms and conditions. Our RFP is consistent with all the requirements of submission as stated in the RFP Document or in any of the subsequent corrigendum from NHM.
- ..... *(mention the name of the Bidder)*, satisfy the legal requirements laid down in the RFP Document. We as the Bidder designate Mr./Ms. ..... *(mention name, designation, contact address, phone no., fax no., E-mail id, etc.)*, as our Authorized Representative and Signatory who is authorized to perform all tasks including, but not limited to providing information, responding to enquiries, entering into contractual commitments, etc. on behalf of us in respect of the project.
- We affirm that this proposal shall remain valid for a period of ..... *[Not less than 3 (three) months]* from the last date for submission of the RFP. NHM may solicit our consent for further extension of the period of validity.

For and on behalf of

Signature (with seal)
(Authorised Representative/ Signatory)
Name of the Person.....
Designation.....
(Kindly attach the authorization letter)

Annexure- H
(Experience details)

The bidder should provide the experience details of services provided at each location/State:-

SNo.	State	District	Description of Project with period (in years)	Copies of work orders enclosed (yes/no)	Any other supporting document/experience certificate enclosed (yes/no)	Name & Designation of Certificate issuing authority

Annexure-I

Proposal format for organization

Selection A: Organization Profile

1. Name of the Organization:
2. Registered Address:

   DISTRICT PIN:
   Tel: Fax:
   Email:
   Website (if any):

3. Postal Address:
   DISTRICT PIN:
   Tel: Fax:
   Email:
4. Legal Status:

SNo.	Particulars	Registration no.	Date
1.	Sole Proprietor Firm		
2.	Partnership Firm		
3.	Society under Societies Registration Act		
4.	Non-profit company under Indian Companies Act 1956		
5.	Registration under Foreign Contribution (Regulation) Act, 1976		
6.	Income tax registration:		
	- Under Section 12A		
	- Under Section 80 G		
	- Under Section 35 CCA		
	- Any other Section		

5. Bank Details:

Account Name	Bank Name	Branch Name	Account No.	IFSC Code	PAN No.	TIN No.	GST No.	Date of Opening Account

6. Details of the Contact Person:

   Name:
   Designation:
   Contact No:
   E-mail:

Section B: Operational Background

1. No. of similar Project/ Programmes implemented:

SNo.	Name of the programme	Duration	Period		Total Budget	Source of fund
			From	To		

2. Staff Details (Kindly provide the details of 3 key positions in the organization)

Name of Staff	Position	Qualification	Working since

3. Any previous association/working experience with Govt. Sector? If yes, please provide the details:

Section C: Proposal for supply of Tablet PCs.

- Technical proposal

Section D: Basic Documents required to be submitted along with the proposal for Evaluation

- Copy of Memorandum and Rules if registered under Society Registration Act.
- Annual Report of last one year
- Audited Accounts of last 3 Years.
- Legal Status of the society-Copy of Registration Certificate
- Copy of PAN/TAN Number
- Copy of Latest Income Tax Return File
- Copy of GST No.
- Any other document relevant to the proposal.
- CA Certificate regarding annual turnover in Performa (Annexure - K) with CA seal & sihnature.

Annexure-J
Details of Service Center

Sr. No.	Name of District	Is there service centre in the town/city?	Complete Postal address	Contact numbers	Service facilities available	Number of service engineers	Timings to report to a call
1	**AJMER**						
2	ALWAR						
3	BANSWARA						
4	BARAN						
5	BARMER						
6	**BHARATPUR**						
7	BHILWARA						
8	**BIKANER**						
9	BUNDI						
10	CHITTORGARH						
11	CHURU						
12	DAUSA						
13	DHOLPUR						
14	DUNGARPUR						
15	HANUMANGARH						
16	**JAIPUR-1**						
17	JAISALMER						
18	JALORE						
19	JHALAWAR						
20	JHUNJHUNU						
21	**JODHPUR**						
22	KARAULI						
23	**KOTA**						
24	NAGAUR						
25	PALI						
26	PRATAPGARH						
27	RAJSAMAND						
28	SAWAI MADHOPUR						
29	SIKAR						
30	SIROHI						
31	SRI GANGANAGAR						
32	TONK						
33	**UDAIPUR**						

Note: Service centers at divisional headquarters must be available (Sr. no. 1,6,816,21,23 & 33).

Place:

Date:

Bidder's Company Seal:

Authorized Signatory's Signature:

Authorized Signatory's Name and Designation:

Annexure-K

(On firm's letter head)

Annual Turn Over Statement

[Ref. Part-A3 Point 1, Sr. No. 3]

The Average Gross Annual Turnover of M/s .....*(Name of firm)*..... and address .....for the past three years are given below and certified that the statement is true and correct :-

S. No.	Financial Years		Turnover in Lakhs (Rs)
1.	2014-15	-	
2.	2015-16	-	
3.	2016-17	-	
	Total	-	Rs .....Lakhs

Average gross annual turnover - Rs.....Lakhs

Note :- Turn over for the year 2017-18 may also be considered, if the accounts are audited and certified by C.A.

Date

Signature & Seal of the bidder

Signature of Auditor/Seal
Chartered Accountant
(Name & Address)

Tel. No.
Mob. No.

Annexure - L

(On firm's letter head)

Specification of Tablet PCs

The bidder needs to submit their Technical Proposal as per the following format.

Sr No	Features	Specification	Specification offered	Remarks
1	Make Offered	----		
2	Model Offered	----		
3	Processor	Intel, ARM, Qualcomm, Snapdragon (with minimum 1.2 GHz Clock Speed)		
4	Operating System	Android Lollipop 5.1 or Higher		
5	RAM Size	2 GB or Higher		
6	Internal Storage Capacity	16 GB or Higher		
7	Bluetooth Connectivity	3.0 or Higher		
8	Display Resolution	1024 x 768 or Higher		
9	Battery Capacity	3000 mAH or Higher		
10	Front Camera	1 MP or Higher		
11	Rear Camera	5 MP or Higher		
12	Display Size	7 Inch or higher		
13	Wi-Fi Connectivity	802.11 b/g/n		
14	Display Type	LCD/IPS		
15	Connectivity	Wifi +2G/3G/4G LTE GSM Voice calling		
16	Cellular Connectivity	Yes		
17	GPS	Yes		
18	Accessories	Compatible Carry Case, USB Cable, Battery Charger		
19	Warranty	One year of warranty		
18	Cover	Anti-Skid-Dual side cover to protect Tablet		

Note: Colored brochure of offered Tablet PC must be attached with Technical specification

Signature & Seal of the bidder